

NOTICE: New Streetlight Reporting Tool is LIVE!

It is my pleasure to inform you that Consumers Energy's new, web-based streetlight outage reporting tool is now live! This tool has been over two years in the making and incorporates feedback from a number of communities across the state. We hope you and your citizens will find it to be a more intuitive, informative, and easier-to-use tool for reporting streetlight outages.

Use the following link to access the app on your computer or mobile device: [Streetlight Outages | Consumers Energy](https://streetlights.consumersenergy.com). (**PLEASE NOTE:** We suggest using the following mobile and desktop browsers for the best experience: Microsoft Edge, Google Chrome or Safari. **The new tool is not compatible with Internet Explorer 11 or below.**)

<https://streetlights.consumersenergy.com>

Also, if you happen to have a link on your website for reporting streetlight outages to Consumers Energy, please make sure to update it to the link above.

Key features of the new reporting tool include:

- **More accurate streetlight identification.** GIS data mapping allows users to search for a specific light by entering the address or by panning and zooming on the map and then simply clicking on that light. This helps our crews pinpoint the streetlight's exact location, facilitating quicker response times and preventing duplicate reporting.
- **A simpler way to report and repair streetlight outages.** The new tool replaces the existing streetlight outage web form, simplifying the reporting process and saving you time.
- **Quality streetlight data.** The new tool enables us to collect better data to more quickly find, evaluate and fix streetlight outages as well as provide you and your citizens more up-to-date information regarding the status of the repair.

We're excited to improve the hometown service we provide as we manage about 170,000 streetlights across more than 900 Michigan communities – including yours.

Best Regards,

Greg Moore

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